

GUARANTEE FOR PLUMBERS

You have purchased a quality product of the Jung Pumpen brand! When registering this product under www.hauptsachejung.de/pump-registration you will receive a

5-YEAR PRODUCT GUARANTEE

This guarantee is an additional, voluntary service to the plumber provided by us as a manufacturer in accordance with the guarantee conditions described below. With this guarantee we state our trust in our high product quality.

PRODUCT GUARANTEE

1. The product guarantee applies to the Jung Pumpen product lines **COMPLI 100 -1000 and U3, U5, U6 from the installation date October 2017.**
2. The product guarantee is valid from the date **of installation** of the product at the facility.
3. The product guarantee is only valid for the plumber. It only applies to equipment which has been installed by a plumber and which has been registered by the plumber at Jung Pumpen directly after installation.
For this purpose, the plumber receives a guarantee certificate.
4. Jung Pumpen guarantees that disruptions of the registered product, effected by construction-, manufacturing- or material faults will be solved by replacement of the defect product or one of its components free of charge during five years.
5. The replacement is limited to sending a working product or component. Installation and dismantling or its costs are not included. In addition, replacement free of charge requires, that the defect product or component will be returned free of charge to Jung Pumpen.

GUARANTEE CONDITIONS

1. The guarantee service has always to be provided **in written form** towards Jung Pumpen GmbH, Industriestr. 4-6, D-33803 Steinhagen, Germany.
The guarantee service requires that
 - a proper proof of purchase is presented
 - the guarantee certificate of Jung Pumpen is presented
 - the guarantee claim is made within the respective guarantee period.
2. This guarantee requires proper use of the pump in accordance with the operating instructions and applicable standards. Furthermore, the guarantee requires professional installation, commissioning, handling and regular, proven maintenance.
3. Wear out and lacks of maintenance as well as their resulting consequences are not covered by this guarantee.
4. In the case of interventions not carried out by Jung Pumpen's field service or by an approved plumber this guarantee is void.
5. Guarantee services do not extend the guarantee period.
6. This guarantee does not affect the validity of the legal claim for warranty regarding to the General Terms of Delivery and Payment (TDP) of Jung Pumpen and the regulations by law.
7. Further claims, in particular claims for compensation of any kind as well as claims for reimbursement of other costs are not covered by this guarantee.
8. This guarantee only applies if the product is installed in the European Union.
This guarantee is exclusively based on the General Terms of Delivery and Payment (TDP) of Jung Pumpen and the law of the Federal Republic of Germany.

Please report guarantee claims to us under the phone number: +49 5204 170

Jung Pumpen GmbH | Werkskundendienst | Industriestr. 4-6 | D-33803 Steinhagen | Germany